If you have any complaint/grievance about our services, <u>please do not hesitate to contact</u>

1) Branch Manager

2) If you are not satisfied contact:The Head Office in charge
Rani Channamma Mahila Sahakari Bank Belagavi.
Head Office:-1st Floor, Adarsha Central Mall Lingraj College Road,
Above Malabar Gold Showroom Belagavi. 590001

3) If you are not satisfied contact:-

Banking Lokapl (The Banking Ombudsman)

Procedure for Filling a Complaint

For Electronic mode <u>https://cms.rbi.org.in</u> or <u>crpc@rbi.org.in</u> Or

Centralised receipt and Processing Centre, 4th Floor, Reserve Bank of India, Sector-17, Central Vista Chandigarh-160017, for Physical mode complaints.